

AI Agent Workbench for AppZen Inbox

Transform AP operations with intelligent ticketing and email management

Reduce email processing time by 60% and improve user experiences. Orchestrate emails, automate vendor responses, and automatically prioritize, assign, and track AP tasks.

Stay on target with ticketing

Save over 25 hours weekly per team member with intelligent AP ticketing. AI assistants assign, track, and maintain real-time visibility of status, ownership, and deadlines.

Automate vendor inquiries

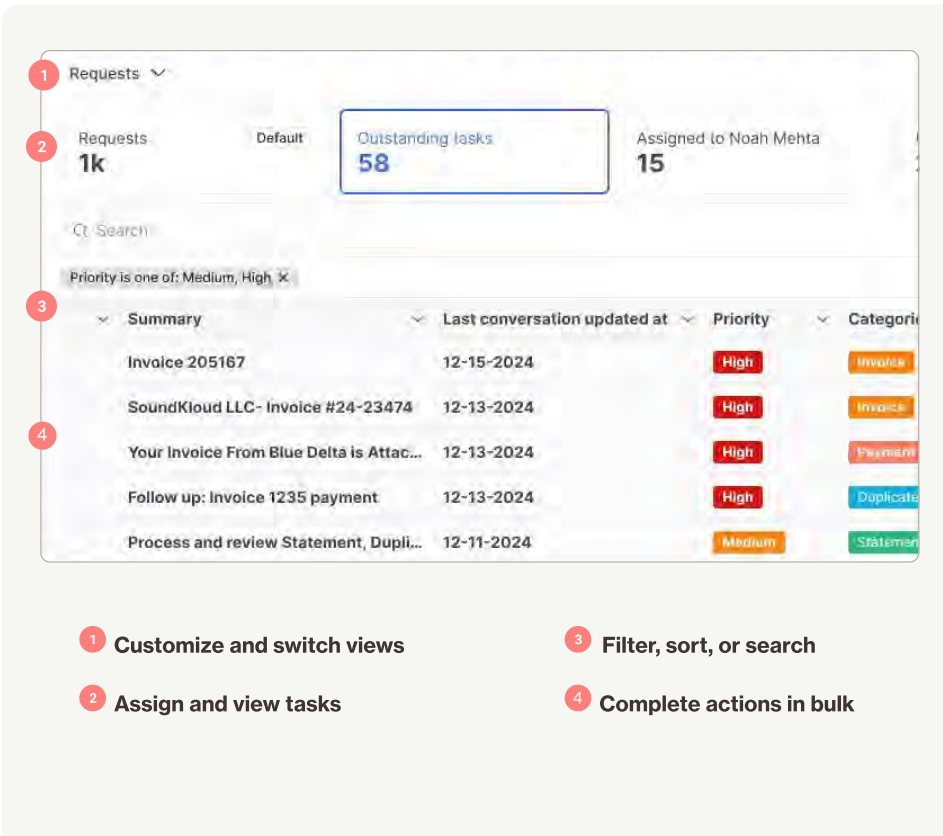
Turn emails into structured workflows with smart categorization and AI-generated responses. Auto-route and track vendor inquiries from receipt to resolution.

Work from a single system

Centralize your AP operations and avoid platform switching with unified task management, email handling, and workflow monitoring.

Key Capabilities

- Find high-priority tasks. Search by source, sender, status, and more.
- Only see what's most important to you with customizable views, task filters, and email categories.
- Consolidate all AP inboxes and emails into a single view.
- Draft precise email responses with AI to efficiently manage inquiries.
- Manage the complete email transaction lifecycle, including status, assignment, and category.
- Set precise, role-based access permissions for emails and tasks.
- Thread all related emails for improved context and tracking.
- Integrate AppZen's AI Agent Workbench with any email client, including Gmail and Outlook.



The screenshot displays the AppZen AI Agent Workbench interface. It features a top navigation bar with a 'Requests' dropdown menu. Below this, there are statistics for 'Requests' (1k) and 'Assigned to Noah Mehta' (15). A search bar is present, and a filter for 'Priority' is set to 'Medium, High'. The main area shows a table of tasks with columns for 'Summary', 'Last conversation updated at', 'Priority', and 'Category'. The tasks listed are:

Summary	Last conversation updated at	Priority	Category
Invoice 205167	12-15-2024	High	Invoice
SoundKloud LLC- Invoice #24-23474	12-13-2024	High	Invoice
Your Invoice From Blue Delta is Attac...	12-13-2024	High	Payment
Follow up: Invoice 1235 payment	12-13-2024	High	Duplicate
Process and review Statement, Dupli...	12-11-2024	Medium	Statement

Four numbered callouts highlight key features:

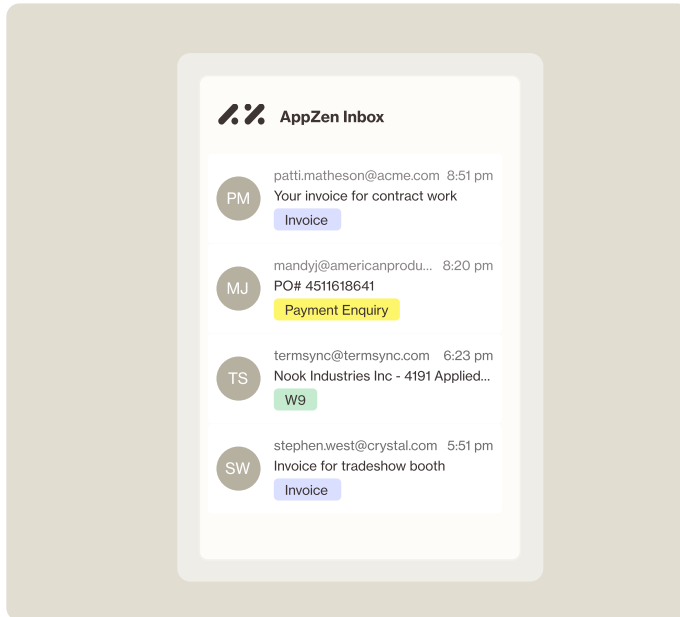
- 1 Customize and switch views
- 2 Assign and view tasks
- 3 Filter, sort, or search
- 4 Complete actions in bulk

AppZen AI is empowering over a third of Fortune 500 companies



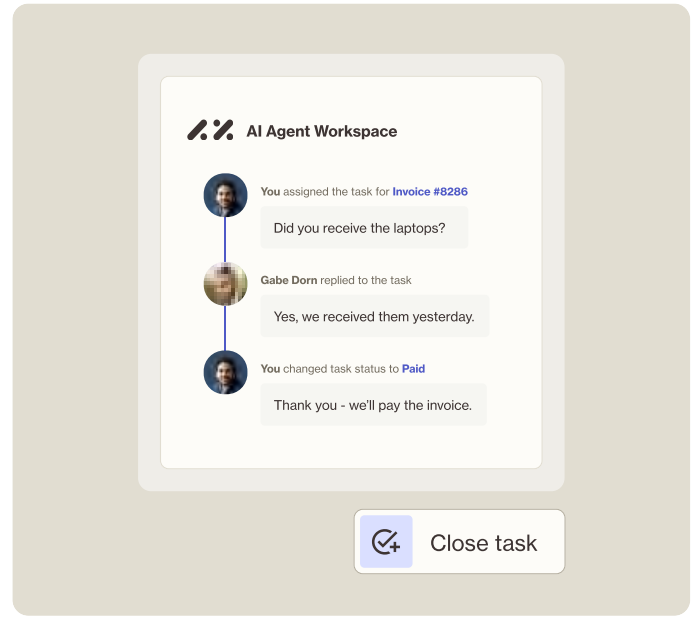
Transform your AP workflows

Automatically turn vendor communications into structured tasks and track them from assignment through completion with an intelligent ticketing system.



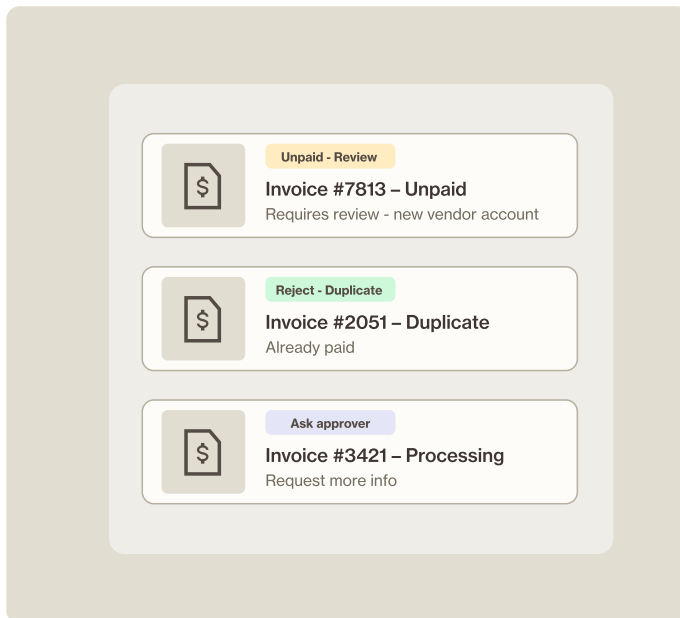
Create and assign tasks

Initiate, prioritize, and track tasks across invoices and emails with an intelligent AP ticketing tool.



Manage activity end-to-end

Monitor and track every task. Gain 100% real-time visibility into status and ownership to ensure nothing is missed or duplicated.



Accelerate action

Give invoice stakeholders instant visibility into their assigned tasks and enable quick actions to keep invoice processing moving forward smoothly.

“Managing AP tasks used to be a huge headache – emails in one place, tasks in another, and no way to track it all. Now, everything's unified, visible, and monitored. We've eliminated duplicate work and reduced our completion time by 50%.”

Finance Director,
Fortune 500 Technology Company